

## **Terms and conditions of use governing the use of the TrustYou Reputation Survey**

1. These Terms and Conditions of Use set out the conditions governing the use of the TrustYou Reputation Survey for the service provider that you visited.
2. The service provider that you visited would like you to provide feedback on the criteria set out in the survey.
3. In this context, please note that you are prohibited from including any of the following types of content in your review:
  - 3.1 Swear words, insults, threats, obscenities, false assertions, disparagement, aspersions, defamatory statements, abusive criticism, sexist, pornographic, racist, right-wing extremist, violent or otherwise extremist content, or any other unlawful, political or promotional statements or wording.
  - 3.2 Content that infringes upon the rights of third parties or violates any applicable law, content that has been produced by a machine or that contains chain e-mails, viruses, trojans, etc. or any other elements that could pose a threat to the system.
  - 3.3 Content that breaches competition law, privacy laws or any other legal regulations.

With regard to the content described above, the service provider reserves the right to delete and/or to refrain from publishing your review and/or the relevant parts thereof.

4. By agreeing to these Terms and Conditions of Use, you are granting the service provider the following exclusive rights of use with respect to your review:
  - 4.1 All rights over storage, archiving, duplication, distribution, transfer, publication, transmission for receipt on any kind of receiver terminal and reproduction of the review, irrespective of the nature of the transfer/transmission (in particular via the Internet, mobile digital services, telecommunications platforms and services, TV, print, etc.). Furthermore, this granting of rights includes the right to export/link the review in whole or in part to social media platforms and other interactive and/or user-driven online services such as Facebook, Twitter, etc. and/or to place the review on such platforms and make it available to third parties, including in a form that allows third parties subsequently to distribute this content via the aforementioned platforms and services.
  - 4.2 You must personally ensure and guarantee that your review does not infringe upon any rights of third parties or violate any applicable law.
  - 4.3 With regard to the granting of rights defined under point 4.1 and the guarantee defined under point 4.2, you hereby indemnify the service provider against any claims brought by third parties, including reasonable legal costs.